



Alto Comissariado para a Imigração e Diálogo Intercultural, I. P.



# ***ONE-STOP-SHOP***

## **A NEW ANSWER FOR IMMIGRANT INTEGRATION**

**JLS/2006/INTI/148**

### **MINUTES OF THE SECOND STEERING COMMITTEE MEETING**

**I. DATE:** Monday, 25 February 2008

**HOSTED BY:** Immigrant Council of Ireland – Irish Partner. National Coordinator: Fidele Mutwarasibo

**LOCATION:** Buswell's Hotel, 23-25 Molesworth Street, Dublin 2, Ireland

**II. PARTICIPANTS:**

- Catarina Reis Oliveira, ACIDI, I.P., Lisbon – Portugal, Project Coordinator
- Maria Miguel Santos Silva, ACIDI, I.P., Lisbon – Portugal, Financial Coordinator
- Marisa Horta, ACIDI, I.P., Director of the National Immigrant Support Centre, Lisbon
- Claire Healy, ACIDI, I.P., Lisbon & Country Researcher for Ireland
- Maria Abranches, International Organization for Migration (IOM) - Lisbon Mission, Portugal & Country Researcher for Portugal
- Fidele Mutwarasibo, Immigrant Council of Ireland, Dublin – Ireland
- Brian Killoran, Director of the Information and Support Service, Immigrant Council of Ireland
- Kirsten Fjoser, Communications Officer, Immigrant Council of Ireland
- Miguel Ángel Gil, Dirección General de Integración de los Inmigrantes, Madrid - Spain
- Gloria Pérez Arredondo, Country Researcher for Spain
- Gloria Carroccio, Direzione Generale dell' Immigrazione, Rome - Italy
- Alessia Montuori, IPRS, Rome - Country Researcher for Italy
- Rainer Ohliger, Netzwerk Migration in Europa, e.V., Berlin – Germany
- Antje Scheidler, Netzwerk Migration in Europa, e.V., Berlin – Germany



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- Triantafyllia Avramidi, Hellenic Migration Policy Institute (IMEPO), Athens – Greece
- Theodoros Katsas, Country Researcher for Greece

### **III. MAIN ACTIVITIES:**

1. Presentation of the main activities of the Immigrant Council of Ireland by Brian Killoran.
2. Discussion and Presentation of main outcomes of the project by Catarina Reis Oliveira.
3. Discussion of the first IOM working document by Maria Abranches.
4. Presentation and discussion of Draft Country Reports chaired by Catarina Reis Oliveira: Irish Report by Claire Healy, Spanish Report by Miguel Ángel Gil, Greek Report by Theodoros Katsas, German Report by Rainer Ohliger and Antje Scheidler, Italian Report by Alessia Montuori, and Portuguese Report by Maria Abranches.
5. Discussion of Researcher's time schedule for consultation with NGOs and submission of the final draft of the Country Reports.
6. Discussion of the organisation of national Advisory Committee Meetings and any issues arising.
7. Planning of third Steering Committee meeting and second Transnational Workshop in Athens, Greece, on 26-27 May 2008, and of fourth Steering Committee meeting and third Transnational Workshop in Berlin, Germany, on 7-8 July.

### **IV. MAIN OUTCOMES:**

1. Brian Killoran presented the activities of the Immigrant Council of Ireland (ICI), an NGO funded largely by philanthropists, but with limited funding from the Department of Social and Family Affairs to provide information to migrants. Brian also explaining the campaigning and lobbying work of the ICI, currently focusing on a new Immigration, Residence and Protection Bill proposed by the Government. Brian also outlined the functioning of the drop-in and telephone information services, which dealt with around 10,000 queries during 2007, and the areas of research which the ICI has been engaged in. Participants were presented with leaflets and a video about the ICI, together with some recent publications. Brian also outlined some of the difficulties in the Irish context, such as lack of information on entitlements, discretionary powers of various Departments, and lack of coordination between them. Many cases have to be



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challenged by litigation. There is little communication between Government actors and NGOs.

2. Catarina Reis Oliveira, the Project Coordinator, provided information on the continuing development of the project. First drafts of five of the six Country Reports have been submitted to the project, with the German partners agreeing to submit their report by 29 February. These Country Reports are necessary to inform IOM's working document, as the main outcome of the project. Catarina also emphasised that it is essential for the information provided in the reports to be comparable, while also providing extra information on the specificities of the country in question.
3. Maria Abranches presented the first draft of the Working Document, collating information obtained so far from the country reports. Maria outlined a number of gaps in the information, highlighted in the tables in the Working Document, for Country Researchers to provide. These included the need for both rough dates for the onset of significant immigration flows, and for the exact date of first positive net migration. It was agreed that Romanian and Bulgarian nationals, as EU citizens, would not be included in data on Third Country nationals, but would be included as extra information. It will also be necessary to provide the date of the first introduction of integration policies. It was agreed that policies and services of anti-discrimination and positive discrimination, where present, would be included in tables 3.1 and 4.1. Tables 5, 8 and 9 of the Working Document will be expanded following from consultation with immigration stakeholders and the submission of the final Country Reports. It will be necessary to examine obstacles concerning services to migrants and integration policies from the perspective of both migrants and the State. The different levels of services provided by the examples of OSS-type organisations laid out in section 10. Catarina also presented a table on these examples, specifying certain indicators, for Country Researchers to fill in and submit to the Project. It was pointed out that, in terms of implementation, countries will face different challenges depending upon the level of centralisation or regionalisation of Government, and upon the established service cultures of existing organisations.
4. Country Reports were briefly presented and discussed for each of the six partner countries, providing relevant information on population, percentage of immigrants, countries of origin, Government policies and competences, and examples of socio-cultural mediators and One-Stop-Shop-type organisations. The Portuguese Project Coordinator also agreed to send on a link for the Portuguese Governments *Plan for Immigrant Integration* (attached).
5. It was agreed that consultation with immigration stakeholders regarding the Country Reports could be undertaken in the most pragmatic ways. The following deadline was agreed for the conclusion of this consultation, and the submission of the final version of the Country Report: Monday 7 April 2008.



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6. Some Partner countries have already had Advisory Committee meetings, others have scheduled AC meetings, while still others are experiencing difficulties in this area. It was agreed that Partners would try to have at least one AC meeting and submit a **Report on the AC meeting**, together with the **Progress and Financial Reports**, by 10 March 2008.
7. Dates and Themes were set for the Transnational Workshops (TWs) and Steering Committees (SCs) as follows:
  - TW & SC, Athens, Greece, hosted by the Hellenic Migration Policy Institute, on 5-6 June 2008. The theme will be: the idea of the One-Stop Shop for provision of services to migrants. Two representatives (preferably the National Coordinator and the Country Researcher) from each partner country will attend, together with **one member of the Advisory Committee** from each partner country, and a number of invited expert speakers. Partners should provide the names of those who will attend the next steering committee meeting and the Workshop by the end of March to Triantafyllia Avramidi, the Greek national coordinator ([research@imepo.gr](mailto:research@imepo.gr)).
  - TW & SC, Berlin, Germany, 7-8 July 2008, hosted by Netzwerk Migration in Europa e.V. The theme will be: Partnerships between NGOs and Government actors in providing services to migrants. Partners should also provide the names of those who will attend the German steering committee meeting and Workshop as soon as possible to Rainer Ohliger, the German national coordinator ([rainer.ohliger@ohlgin.de](mailto:rainer.ohliger@ohlgin.de)).
  - SC, Rome, Italy, 7 November 2008
  - SC & Final Conference, Lisbon Portugal, early 2009

Partners are reminded to retain *boarding passes* for flights, as well as other receipts, in order to provide proof of travel. Each partner should keep the original receipts of expenses of their own budget and only provide copies to the Project Coordination.

## V. THIRD STEERING COMMITTEE MEETING & SECOND TRANSNATIONAL WORKSHOP

The third Steering Committee meeting and the second Transnational Workshop will take place in Athens, Greece, on 5-6 June 2008. It will be hosted by the Hellenic Migration Policy Institute, 46B Haritos St, 10676 Athens, Greece. Tel: +30 210 7255385-8; Fax: +30 210 7255389. The Greek national coordinator is Fyllia Avramidi, ([research@imepo.gr](mailto:research@imepo.gr)).



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#### Provisional Agenda for second Steering Committee meeting (Thursday 5 June):

- i. Presentation and Discussion of the Final Country Reports
- ii. Presentation and Discussion of the second draft of the IOM working document.
- iii. Discussion of inputs brought by the minutes of Advisory Committee meetings.
- iv. Planning fourth Steering Committee meeting and third Transnational Workshop in Berlin, Germany, on 6-7 July 2008.
- v. Account management of the Project.

#### Agenda for second Transnational Workshop (Friday 6 June)

Topic: Examples of One-Stop-Shops  
Speakers and Agenda to be confirmed.